**Your experience matters**

Have you been involved with or come into contact with any of the transformation projects in RCT, Merthyr Tydfil and/or Bridgend? Maybe you have referred patients to one of the transformation projects, delivered care with one of them or work for one of them?

Understanding your experiences of the transformation projects you have worked within or come into contact with is very important to us. It will help us to evaluate the transformation projects, to plan for the future and to up-date the Welsh Government on progress on delivering these projects and how this has been impacted by Covid.

Completing our short 5 minute survey will ensure your views on these services are considered. <https://www.smartsurvey.co.uk/s/CTMevaluation/> The survey will be available till November 19th 2021.

The transformation projects in Bridgend are;

* Ambition 1- Mobile Response Team, Acute Clinical Team, Telecare Service, Common Access Point
* Ambition 2 – Integrated Community Network Team – Single Point of Access District Nursing, Multidisciplinary Team
* Ambition 3 – Resilient Co-ordinated Communities – Information, training, advice, service delivery and volunteers

The transformation projects in RCT/MT are;

* Stay Well@Home (Phase 2) – enhanced Single Point of Access with social care and health services operational 7 days a week, from 8.30am to 8.00pm
* Assistive Technology – enhanced assistive technology offer through Well-being assessments linked to proactive calling and a Mobile Responder Service that responds to triggered telecare alarms
* Cwm Taf Morganwwg University Health Board – Population Segmentation and Risk Stratification (PSRS) process – to identify individuals, or groups of patients, within the highest risk groups, and to enable the management and reduction of risk through targeted and anticipatory care.
* Cwm Taf Morganwwg University Health Board – Community Health and Wellbeing Teams (CHWT) – Cluster focused multi-disciplinary teams provide a service built around the individual’s aims, supporting them to maintain independence, improve long-term health outcomes and giving them a better experience of care.

Thank you